

BSNL COMMUNICATION

Name of BSNL General Manager/Head of Officer in the District- Sri S.K.Rana GMTD Hazaribag.
Mobile No. 9431140555 Landline No. 06546-225000

1. Details of BSNL NETWORK

Sl. No.	BSNL Main/ Divisional Office location	Name of DET/ SDE/ SDO	Mobile No	Address	Remarks
1	Subhash Chowk, Ramgarh	Sri R.C. Kumar	9431122229, 0655322255	Telephone Exch. Campus, Subhash Chowk , Ramgarh	
2	-Do-	Smt. Reena Prasad (SDE(P) Ramgarh)	9431146999, 06553224000	Telephone Exch. Campus, Subhash Chowk , Ramgarh	
3	-Do-	Sri Rajeev Kumar (SDE(G) Ramgarh)	9431140020, 0655322255	Telephone Exch. Campus, Subhash Chowk , Ramgarh	
4	-Do-	Sri Avinash Kumar (SDE(CS) Ramgarh)	9431146998, 0655322296	Telephone Exch. Campus, Subhash Chowk , Ramgarh	

2. Details of communication Set Up

Sl. No.	Municipal Ward/ Block	BSNL Exchange Location	Contact Person's name	Mobile No/Tel. No.	Remarks
1	Ramgarh	Subhash Chowk, Ramgarh	Smt. Reena Prasad SDE(P) / Sri S.N. Bedia(TTA)	9431146999 , 8986658841, 06553-222000, 06553-222510, 06553-225000	
2	Patratu	Patratu Telephone Exchange	Sri Babulal	06553-286311	
3	Basal	Basal Telephone Exchange	Un manned	06553-275598	
4	Jindal	Jindal Telephone Exchange	Un manned	06553-275798	
5	Sayal	Sayal Telephone Exchange	Un manned	06553-258000	
6	Riverside bhurkunda	Riverside bhurkunda Telephone Exchange	Sri Jainandan	06553-283000, 9472716596	
7	Sonda D	Sonda D Telephone Exchange	Un manned	06553284000	
8	Giddi	Giddi Telephone Exchange	Un manned	06553-272198, 222255	
9	Bhurkunda	Bhurkunda Telephone Exchange	Sri Chunilal	06553-288510, 9430302874	
10	Barkakana	Barkakana Telephone Exchange	Sri Kamaswer singh	06553254299, 9430302522	
11	Argadda	Argadda Telephone Exchange	Sri Sharmanand Ram	06553-266510, 9430302913	
12	Kujju	Kujju Telephone Exchange	Sri Ram Chander Ram	06545-281298, 06553-222255	
13	Ara Sarubera	Ara Sarubera Telephone Exchange	Un manned	06545267000, 06553-222255	
14	Rajrappa	Rajrappa Telephone Exchange	Sri Milak Mahto	06553-251000, 9430184301	
15	Gola	Gola Telephone Exchange	Sri Mohan Munda	06553-274599, 222255	

3. Details of BSNL Tower

Sl. No.	CITY/Block	Name and Location BSNL Tower	Power Supply Facility	Name of person in-charge and his mobile No	Remarks
1.	Ramgarh	Tele Exchange, Subhash Chowk, Ramgarh	VUNL / Generator	Smt. Reena Prasad SDE(P) Ramgarh M- 9431146999	
2.	Ramgarh	Muramkala, Ramgarh College Area	VUNL / Generator	Sri Hari Narayan Mahto M- 9835942673	
3.	Ramgarh	Bijulia, Ramgarh	VUNL	Sri Manohar Gupta, M- 9431160152	
Sl. No.	CITY/Block	Name and Location BSNL Tower	Power Supply Facility	Name of person in-charge and his mobile No	Remarks
4.	Ramgarh	Gola Road, Ramgarh	VUNL / Generator	Smt. Reena Prasad SDE(P) Ramgarh M- 9431146999	
5.	Ramgarh	Parsotia, Ramgarh	VUNL / Generator	Sri Dhananjay M- 9708622022	
6.	Ramgarh	Jhanda Chowk, Ramgarh	VUNL / Generator	Sri Prasad M- 9431363350	
7.	Ramgarh	Ranchi Road, Ramgarh	VUNL / Generator	Sri Upadhyay M- 9939354787	
8.	Ramgarh	Siyaram Nagar, Ramgarh	Generator	Smt. Reena Prasad SDE(P) Ramgarh M- 9431146999	
9.	Ramgarh	Nai Sarai, Ramgarh	Generator	Smt. Reena Prasad SDE(P) Ramgarh M- 9431146999	
10.	Ramgarh	Patratu Basti, Ramgarh	VUNL / Generator	Smt. Reena Prasad SDE(P) Ramgarh M- 9431146999	
11.	Ramgarh	Shiboo Colony, Ramgarh	VUNL / Generator	Smt. Reena Prasad SDE(P) Ramgarh M- 9431146999	
12.	Ramgarh	Sahu Colony, Ramgarh	Generator	Smt. Reena Prasad SDE(P) Ramgarh M- 9431146999	
13.	Ramgarh	Saudagar Mohalla, Ramgarh	Generator	Smt. Reena Prasad SDE(P) Ramgarh M- 9431146999	
14.	Patratu	Diesel Colony Patratu	VUNL	06553-222255	
15.	Patratu	Urimari Tower	VUNL	7209226974	
16.	Chitarpur	Rajrappa Temple	VUNL	Rakesh Ranjan 9431111911	
17.	Ramgarh	Barkachumba	VUNL	Binay 9771424582	
18.	Dari	Dari	VUNL	Binay 9771424582	
19.	Ramgarh	Digwar	VUNL	Binay 9771424582	
20.	Mandu	Ratwe	VUNL	Binay 9771424582	
21.	Gola	Banda	VUNL	Sandeep 9771427878	
22.	Mandu	Chaingada	VUNL	Amod 9771427764	
23.	Ramgarh	Kothar	VUNL	Sandeep 9771427878	
24.	Lari	Larikala	VUNL	Sandeep 9771427878	
25.	Gola	Nawadih	VUNL	Sandeep 9771427878	
26.	Gola	Sikni	VUNL	Sandeep 9771427878	
27.	Chattermandu	Chattermandu	VUNL	Un manned, 06553-222255	
28.	Chitarpur	Chitarpur	VUNL	Un manned, 06553222255	
29.	Gola	Maganpur	Generator	Un manned, 06553-222255	
30.	Ramgarh	Barkakana City	Generator	Un manned, 06553-222255	

DISASTER PLAN

1. BSNL strives to provide uninterrupted telecom services to the valuable customers. BSNL has an extensive grass root level Fault Restoration System (FRS) to book the complaints and ensure prompt rectification of any fault.
2. Customer may use following toll free "consumer care numbers"
3. General Information Numbers

S. No.	Type of Service	Toll Free No.
1	For Basic Services including Broadband Services	1500 or 1800-345-1500
2	For CDMA & WiMAX Services	1502 or 1800-180-1502
3	For GSM Mobile Services	1503 or 1800-180-1503
4	For Broadband and Internet Services	1504 or 1800-345-1504
5	For Blackberry Services	1505 or 1800-180-1505
6	For MPLS and other Data Services	1800-425-1957
7	Disaster control	1077
8	Police Help Line	100